



Community Chaplaincy-Norfolk Quarterly Report for our Supporters

QUARTER ENDED 31ST JANUARY 2024

COMMUNITY CHAPLAINCY NORFOLK - CCN

CCN is a Christian charity which works alongside people leaving prison (Clients), together with their families, offering mentoring and holistic support within prison, at and through the prison gate and in the wider community. The service is open to Clients of any faith or none. CCN supports Clients towards changes in attitude and behaviour, to enable desistance from crime, reducing the likelihood of returning to prison and improving their chances of reintegration into the community.

Through provision of Volunteer Mentors offering regular appointments, CCN give Clients support to engage with positive activities, reducing the likelihood of addictive or anti-social behaviours by identifying and encouraging personal interests, and working towards education, training or employment.

CLIENT WORK OVER NOVEMBER-DECEMBER 2023 & JANUARY 2024

We received seven referrals this quarter. Referrals have come from Probation (custody and community based), HMP's Norwich and Wayland Chaplaincy Team, Ormiston Family Services and two self-referrals. Of these referrals five are engaging with a Mentor, one was moved to a secure hospital out of area and is maintaining contact with his Mentor, and one is awaiting allocation to a Mentor dependent on the outcome of an upcoming court case.

A total of 39 Clients were open cases in this period, with 32 currently on our database. The age range of current clients is 19-71 years. We closed seven cases this quarter, four due to disengagement, 2 due to moving out of area and 1 who no longer required support. We are currently supporting 7 clients in HMP Norwich, 1 in HMP Wayland, 23 in the community (including one in Approved Premises) and 1 in Royal Bethlem Secure Hospital.

We have supported two clients into long term accommodation this quarter, one into private rent, the other into housing association property, liaising with local authorities and estate agents, assisting with property viewings, form filling, and securing funding from the New Life fund for rent deposits and household items. We supported one client into full time employment.

FUNDING NEWS

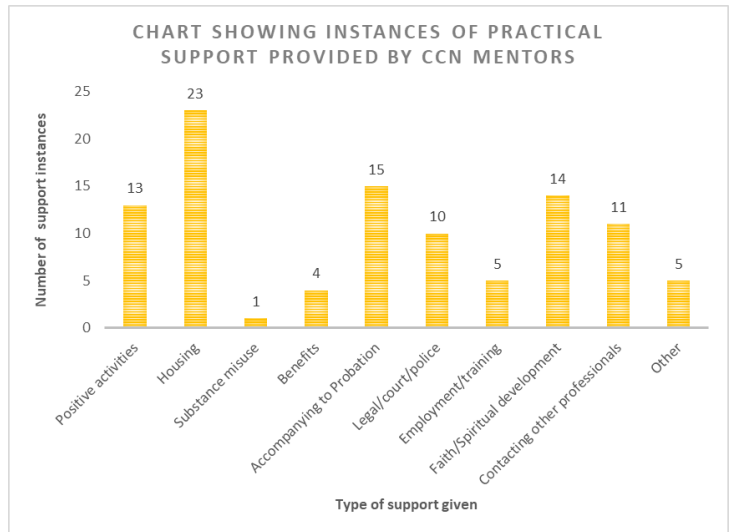
We have made successful applications to the Allen Lane Foundation, Alan Boswell Charitable Trust, National Lottery Community Fund and the Albert Hunt Trust this quarter as well as funds from the Cringleford Singers Christmas concert and repeat funding from the Office of the Police and Crime Commissioner for Norfolk and Lloyds Bank Foundation. We are very grateful to all our supporters for making our work possible. We have made three other applications this quarter.

THE WORK OF CCN VOLUNTEERS & STAFF

21 people have been willing and available to Mentor this quarter, with 19 currently actively engaging with clients. Mentors gave a total of 146 hours to supporting prison leavers this quarter. As well as emotional support and guidance this chart shows the type of assistance provided.

We have had 60 drop ins for support at St Stephen’s since December 2023, often for crisis support. We met two clients from the gate on release from HMP Norwich this quarter. We have distributed supermarket vouchers and utility top ups with funding from Norfolk Community Foundation.

Our Mentors attended 2 group support meetings this quarter, in November hearing from guest speaker Paul Mortimer, (Head of Reducing Re-offending at HMP Norwich and CCN Trustee) and in January learning about the importance of recording the impact of our work and outcome measurement. We are currently running a Mentor training course to recruit more volunteers.



EVENTS AND SERVICE NEWS

Our Celebration of Hope and Annual meeting in November was attended by over 100 people. We are currently contacting local groups to arrange presentations about the work of CCN to raise our profile.

We welcomed our new Administrator, Claire Gunn and are currently advertising for a new [Chair of Trustees](#) and a second [Mentor Coordinator](#) to join our team.

Our January 2024 quarterly network meeting ‘Caring for Prison Leavers’ was attended by 14 professionals from 11 different organisations.

SUPPORTING PEOPLE TO STAY OUT OF PRISON

The table below shows the range of custody free time Clients are currently achieving.

Custody free months	1+	6+	12+	18+	24+	Total no1 of ongoing cases in community	Total no of months
Ongoing cases as of 31 January 2024	6	3	2	2	7	21	362
Closed cases November 2023- January 2024	1	3	1	1	0	6	49

Thank you as always, for all your support, which we greatly appreciate, Melanie Wheeler, Manager,
31/01/2024